

REFLEX MOULDINGS LTD: FLEXI-TILE

LIMITED WARRANTY

For a period of one (1) year from the date of shipment, Reflex makes the following warranty, subject to the terms and conditions specified herein for all Reflex interlocking PVC floor tiles.

Reflex Flexi-Tile products will conform to the contract description with only such reasonable variation as is acceptable in the trade it is fit for the ordinary purposes for which the product is used, and it will be adequately packaged and labelled.

Reflex will replace any defective product at no charge if the defect is found prior to installation, if the customer believes the product to be defective after installation, the customer must promptly notify Reflex and permit an inspection of the product. If, upon inspection, Reflex determines the product to be defective, subject to the limitations contained in the warranty, Reflex will replace the defective product at its cost in the effected room or area.

Reflex warrants the wearability of Flexi-Tile (PVC interlocking floor tile) for twenty five (25) years from the date of installation. If dissatisfied with the wearability, the owner must notify Reflex and permit an inspection of the flooring. If the original flooring is worn through the wear layer, and the flooring has been properly installed and maintained, Reflex will replace the worn out flooring at its cost in the affected room or area, subject to a charge to the customer to reflect a pro-rated discount for the age of the flooring.

To be eligible for replacement under either of these warranties, the customer must give Reflex written notice of any claimed defect immediately upon learning of the defect and in no event more than 90 days after the claimed defect is discovered. Notice shall be given to Reflex at its corporate address of 33 Fairgreen Road, Markethill, Co. Armagh, BT60 1PW N. Ireland.

EXCLUDED FROM WARRANTY

These warranties do not apply to the following:

1. The exact matching of shade, colour or mottling.
2. Any express or implied promise made by any salesman or representative.
3. Tears, burns, cuts or damage due to improper installations, improper use, or improper cleaning agents or maintenance methods.
4. Labour costs for installation of original or replacement material.
5. Problems caused by moisture, hydrostatic pressure, or alkali in the sub-floor.
6. Problems caused by uses, maintenance and installation that is contrary to Reflex specifications, recommendations or instructions.
7. Material installed with obvious defects.
8. Installation with adhesive other than those recommended by Reflex (fball-74).
9. Only black Flex-Tiles are suitable for external installations.
10. Fading and/or discoloration resulting from heavy sunlight penetration and ultraviolet ray exposure from direct or glass - filtered sunlight.
11. Flexi-Tile is not installed and maintained as recommended by Reflex.

These warranties are in lieu of any other warranty, expressed or implied. Reflex shall not be liable for any

incidental or consequential damages which may result from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific rights and you may also have rights which vary from state to state. To know what your legal rights are in your state, consult your local or state Consumer Affairs Office or your state's Attorney General.

INSTALLATION & MAINTENANCE NOTES

Flexi-Tile should not be installed in areas subject to excessive temperature variations.

For installations subject to normal temperature variations it is necessary to allow a 0.5% movement in the floor and an appropriate gap should be left between the tiles and any fixed point.

Areas of installation should be maintained at a uniform temperature for 24 hours before, during and after installation is completed.

The Flexi-Tile product which is to be installed should be conditioned at the surrounding ambient temperature for a minimum of 24 hours.

Proper maintenance on a regular basis is essential to the appearance and the wear life of Flexi-Tile.

Standard Flexi-Tile product is not recommended for use in hospital operating rooms or computer rooms. A special anti-static tile is available upon request.

REFLEX MOULDINGS LTD.
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